

SIT30616

Certificate III in Hospitality

There are layers to creating rich and beautiful experiences, and great hospitality is the icing on the cake. Learn to improve the customer's experience with a specific set of skills.

This qualification will help you season your ability in hospitality services, sales or operational skills, and will help your bright personality stand out from the rest of the crowd.

By expanding your knowledge on industry plans, policies and procedures, build the confidence to work effectively on your own and in team environments.

Our teaching lets you get your hands dirty as you immerse yourself in where your passion lies. Applying your knowledge, allow your intuition and judgement to work effectively and problem solve in busy settings with ease.

With teachers from different cultural backgrounds, learn from their stories and be inspired by their stories and experiences. Interacting in group settings and socialising in a classroom, learn the importance of social and cultural sensitivity, which is a life lesson that goes beyond this hospitality course.

With fundamental knowledge on policies and procedures that can take you anywhere, find out where you enjoy working most. Be the driver of your own career and let us help you seize every opportunity to achieve it.



Our teaching is flexible, meaning you have the option of multi-skilling and specialising in your dream career, whether it's in accommodation services, food and beverage or gaming.

The opportunities are endless.

Potential Career Outcomes:

- Espresso Coffee Machine Operator
- Food and Beverage Attendant
- Front Desk Receptionist
- Front Office Assistant
- Function Attendant
- Function Host
- Gaming Attendant
- Guest Service Agent
- Housekeeper
- Restaurant Host
- Senior Bar Attendant
- Waiter

During this course, you can also gain employment through one of our industry partners. If you would like to learn more, get in touch with **Emma McCaskill** at emma.mccaskill@aioh.com.au

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